



QUINTESSENCE

SPA AT HOTEL RETLAW

Our mission at Quintessence Spa is to care for the people we serve and our environment. Our vision is to be a leading innovator in connecting the mind, body and spirit through holistic inspiration, education and service.

Through our unique combination of services, earth friendly products and experts we will create a sustainable organization providing unparalleled beauty, healing and wellness experiences for our guests and our community.

In this environment we can support each guest's pursuit of personal health and beauty – internally, externally and environmentally. We bring our vision, mission and beliefs to life every day in our shared intentions, practices and behaviors.

Quintessence Spa is also influenced by Native American culture and healing experiences and practices. Using products and services incorporating The Four Elements we maintain a connection to nature to establish balance, beauty and vitality.

Earth- Minerals, botanical plants, fruits and vegetables are used in our natural and organic cosmetics as well as skincare for face and body treatments.

Water- Marine based seaweed products are used for cleansing and detox along with water treatments sacred to the spa environment

Fire- Services incorporate heat providing for detox and muscle relief.

Air- Aromatherapy is offered to facilitate the sensory experiences while massage and Reiki healing incorporate breath work to facilitate stress relief and general wellness.

We have created a physical environment that is not only beautiful, but which demonstrates our deep commitment to sustainability and the protection of our planet.

We have assembled a team of highly trained professionals who are committed to our shared vision, mission and beliefs.

GUIDELINES & FAQs

We encourage a serene atmosphere. In respectful consideration for all guests, we ask that you turn off all cellular phones and speak softly in quiet areas of the spa. In addition, the spa is a non-smoking facility. Photography is not allowed in any of the spa areas.

Arrival Time

We recommend that you arrive a half hour prior to your scheduled treatment. This will allow enough time to relax and enjoy our luxurious spa facilities.

Late Arrivals

All spa treatments will end on time in consideration for the next scheduled guest.

Age Requirement

We welcome guests 18 years of age or older to enjoy all our luxurious spa services.

Service Charge

A 20% service charge will be automatically added to all services. Please let the spa desk attendant know prior to checking out if you would like to adjust.

Health Concerns

Please advise us if you have any medical conditions so we can better guide you. If you have high blood pressure, allergies, physical ailment, disability, or if you are pregnant, be sure to tell us when making your Spa appointment. We endeavor to meet all individual needs.

Cancellation Policy

Please reschedule or cancel your reservation at least 24 hours prior to your appointment time so we can provide our guests with the best possible service. Reservations not rescheduled or cancelled within 24 hours will incur the full charge.

Spa Reservations

We highly recommend making reservations in advance. Our team is eager to assist you in creating a most memorable spa experience. You may call us or schedule online your spa experience.

Spa Amenities

Our steam room and relaxation pool area are communal, so please bring a bathing suit to wear in those areas. Robes and sandals are provided for guests to use while enjoying Quintessence Spa. Lockers are available for storing personal items. We request that you do not bring valuable items, remove all jewelry before visiting. Quintessence Spa is not responsible for lost, stolen or misplaced personal items.

Quintessence Spa is located on the lower level of the Hotel Retlaw
One North Main Street Fond du Lac, Wisconsin 54935

Hours of operation are Sunday - Saturday 9 a.m. Until 5 p.m. Spa hours vary by season. Please check our website for up to date details.